



London Resort - Statutory Consultation

Webinar – Accessibility and inclusivity

8th September 2020

Agenda

1. Welcome and introductions
2. Our vision
3. Accessibility – our approach
4. Story so far and project overview
5. Our proposals
 - Masterplan, transport, environment
6. Accessibility - design considerations
7. What this means for you and the area
 - Benefits, jobs, regeneration
8. Consultation process and what happens next

Housekeeping



Please ask questions using the chat function in the middle of your screen

Alternatively, please use the 'raise your hand' function if you wish to ask a question verbally

BSL interpreters - 'PIN' to keep them on screen throughout

Welcome and introductions

London Resort Company Holdings is proposing to develop a world-class, sustainable, next generation entertainment resort on the banks of the River Thames.

Our team are here today to talk you through the detail.





Our vision

- Unique, immersive world-class destination
- Sustainable and environmentally-responsible
- Our Partners
- Harnessing natural landscape and riverside location
- Innovative, relevant, flexible
- A catalyst for job creation and regeneration
- Equalities and Diversity

Communities, accessibility

Improved connectivity for local communities - includes walkways, helping to connect visitors and local residential areas with the river, along with an improved network of pedestrian and cycle routes

Accessibility - we are committed to creating a development that is accessible and inclusive

We will put people at the heart of our design, starting with the simple premise that inclusion is embedded in the design process.

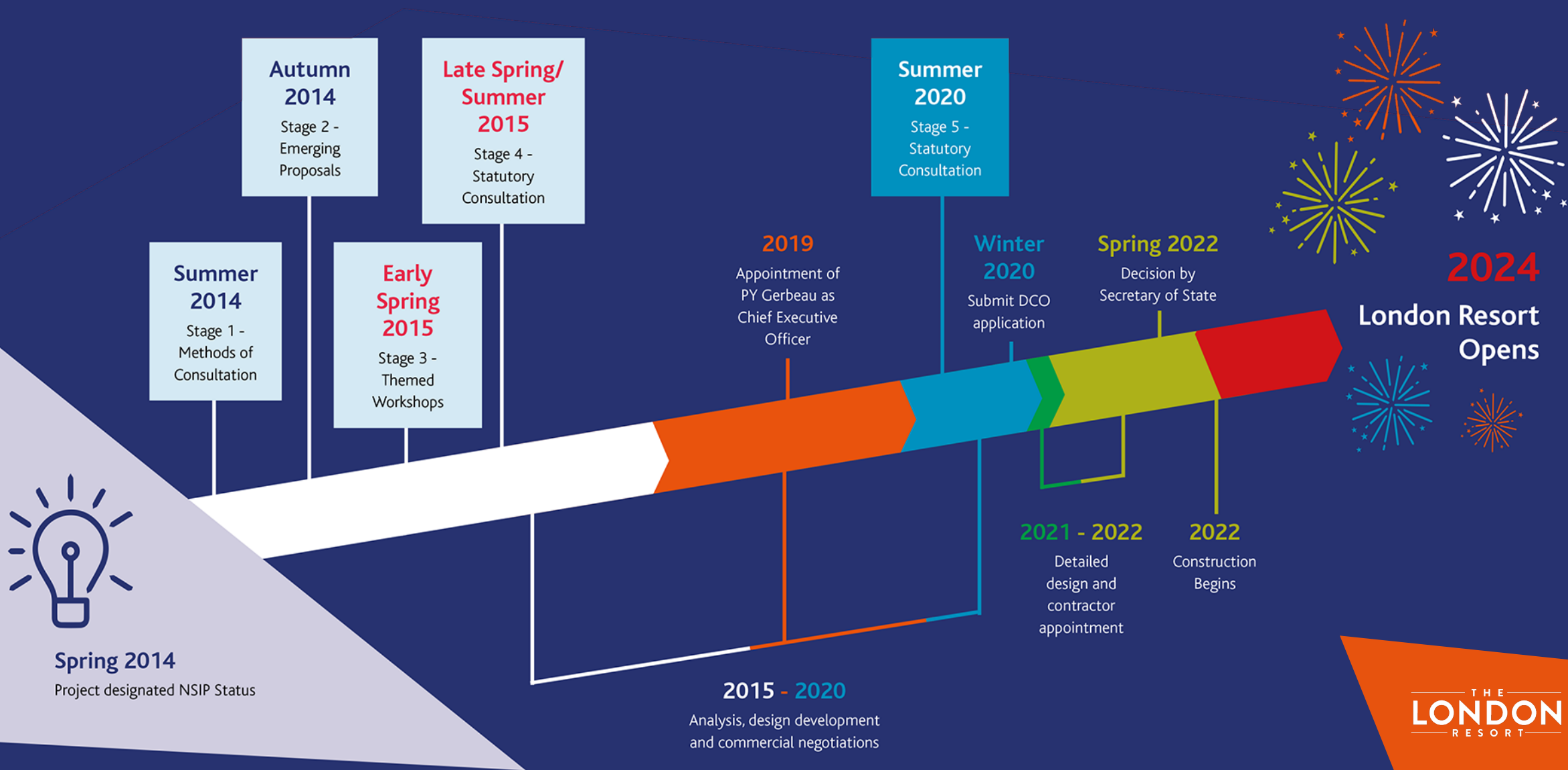


Accessibility and inclusivity – design and operation

Accessibility and inclusivity is factored in across all elements of our design and operation including:

- Transport – getting to and from the London Resort
- Facilities and amenities
- Rides and attractions
- Employment, skills and training

Story so far



Project overview

New Entertainment Resort founded on sustainable and low-carbon principles

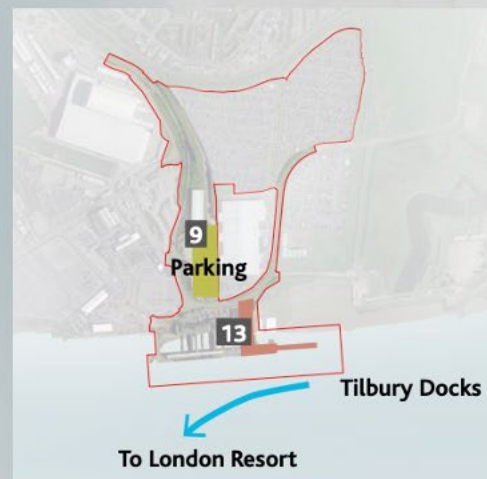
Key features include:

- Two theme park gates, to be opened in phases – 2024 and by 2029
- Hotels, retail, dining and entertainment - more entertainment, eSports, Conferention Centre, Water park
- Operational housing
- Transport interchanges for rail, coach, ferry, taxis, cars and visitors
- Park and Glide at Tilbury
- Access road and main junction with A2(T)
- Car parking, utility compounds, renewable energy sources



Masterplan illustrative

Masterplan land uses (zones)



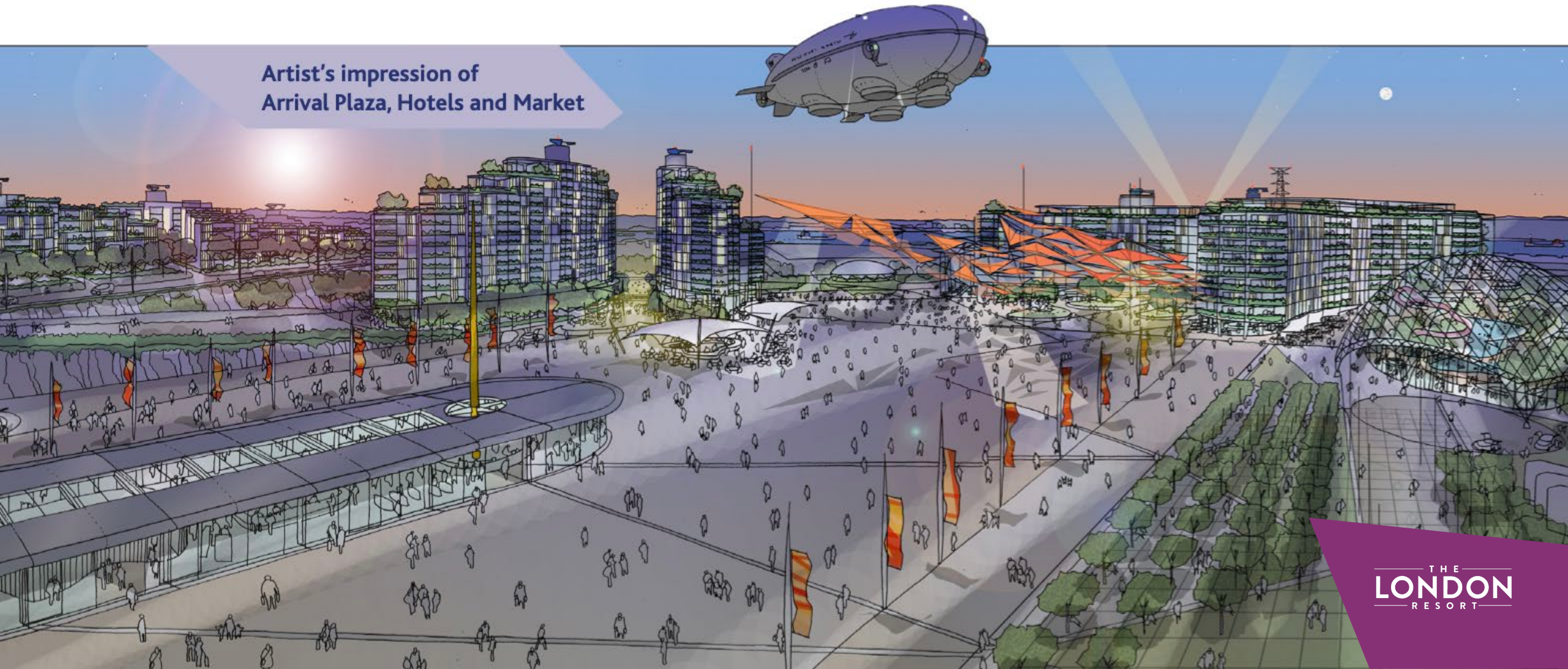
Masterplan land uses (zones)



Masterplan

View of Arrival Plaza, Hotels and The Market

Artist's impression of
Arrival Plaza, Hotels and Market



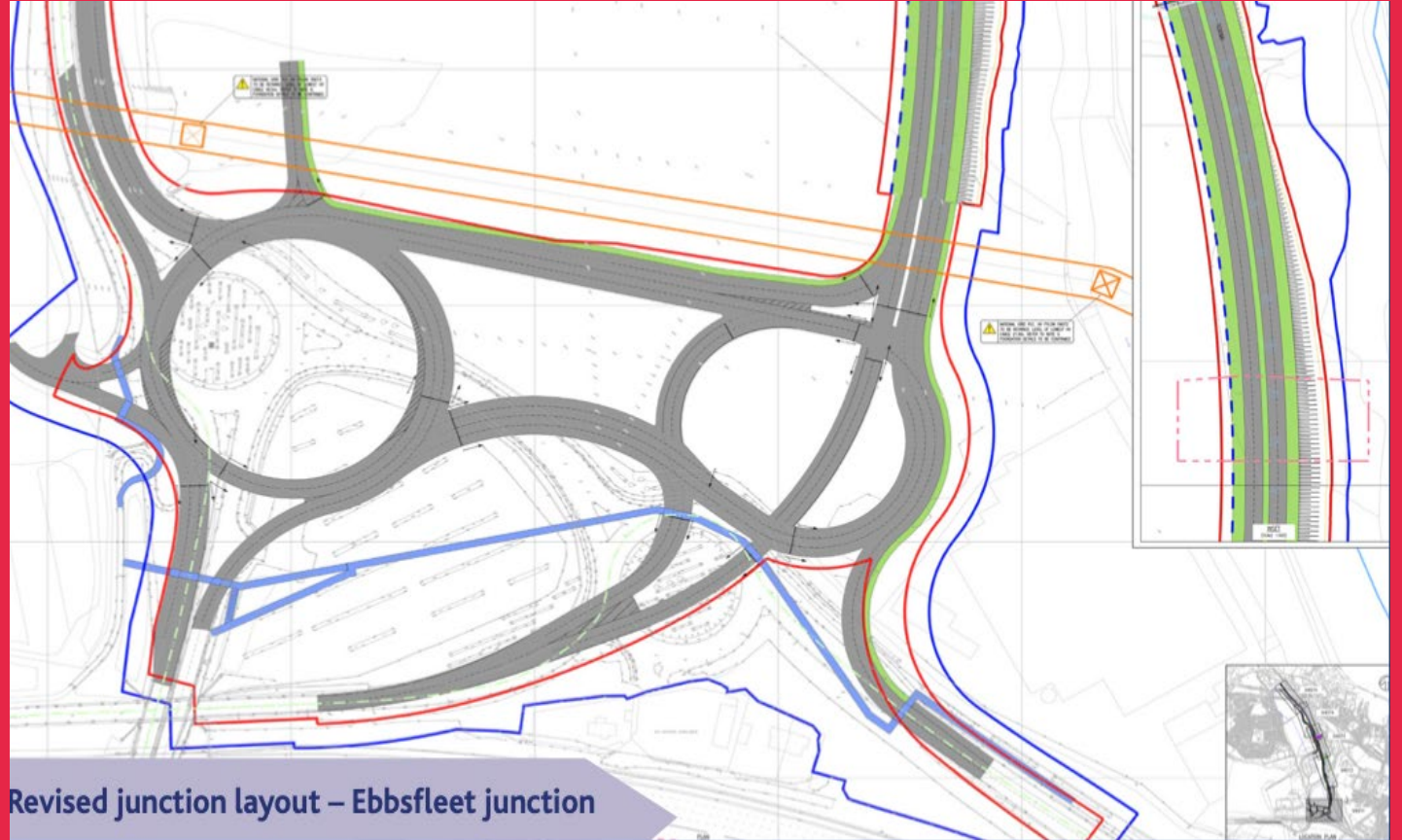


Transport

Our strategy is focused on the following:

- Working for the local community and our guests
- Underpinned by sustainable travel choices
- Use the site's unique location to maximize the use of river and rail
- Utilise excellent public transport links the site is already connected to

Road access



Transport Routes and Walkways



Transport interchanges



Environment

Layout of the Masterplan adjusted, designed to make better use of opportunities to improve and enhance the structure of the landscape across the area.

These enhancements will also have recreational benefits and deliver positive impacts.

We are committed to achieving a net gain in biodiversity.

Impacts

We are committed to minimizing the impact of construction work as much as we are able

- Habitat compensation
- Ground conditions





-  Pedestrian and Cycle Routes
-  Tertiary Nature Trails (Hoggin Tracks)
-  Boardwalks
-  Observation Points
-  Bird Hides/Towers
-  Recreational spaces with informal open space, wildflower meadow and picnic spots
-  Opportunities to extend the inter-tidal zone at low-lying areas along shoreline through managed retreat (moving the flood defence inland)
-  Opportunities to create enhanced salt marsh through managed retreat to flood defence wall
-  New constructed reedbed area and northern channel to Broadness harbour to provide filtering and water treatment function
-  Existing marshland areas to be enhanced through sensitive management to extend/enhance marsh habitats with new watercourses/waterbodies/permanently wet areas
-  Area identified for creation of enhanced scrub habitats through new planting and improved management regime
-  Resort arrival landscape - opportunities for tree planting, parkland, wildflower planting and innovative sustainable urban drainage systems such as raingardens
-  Opportunity for rain garden tree pits and high impact directional avenue tree planting

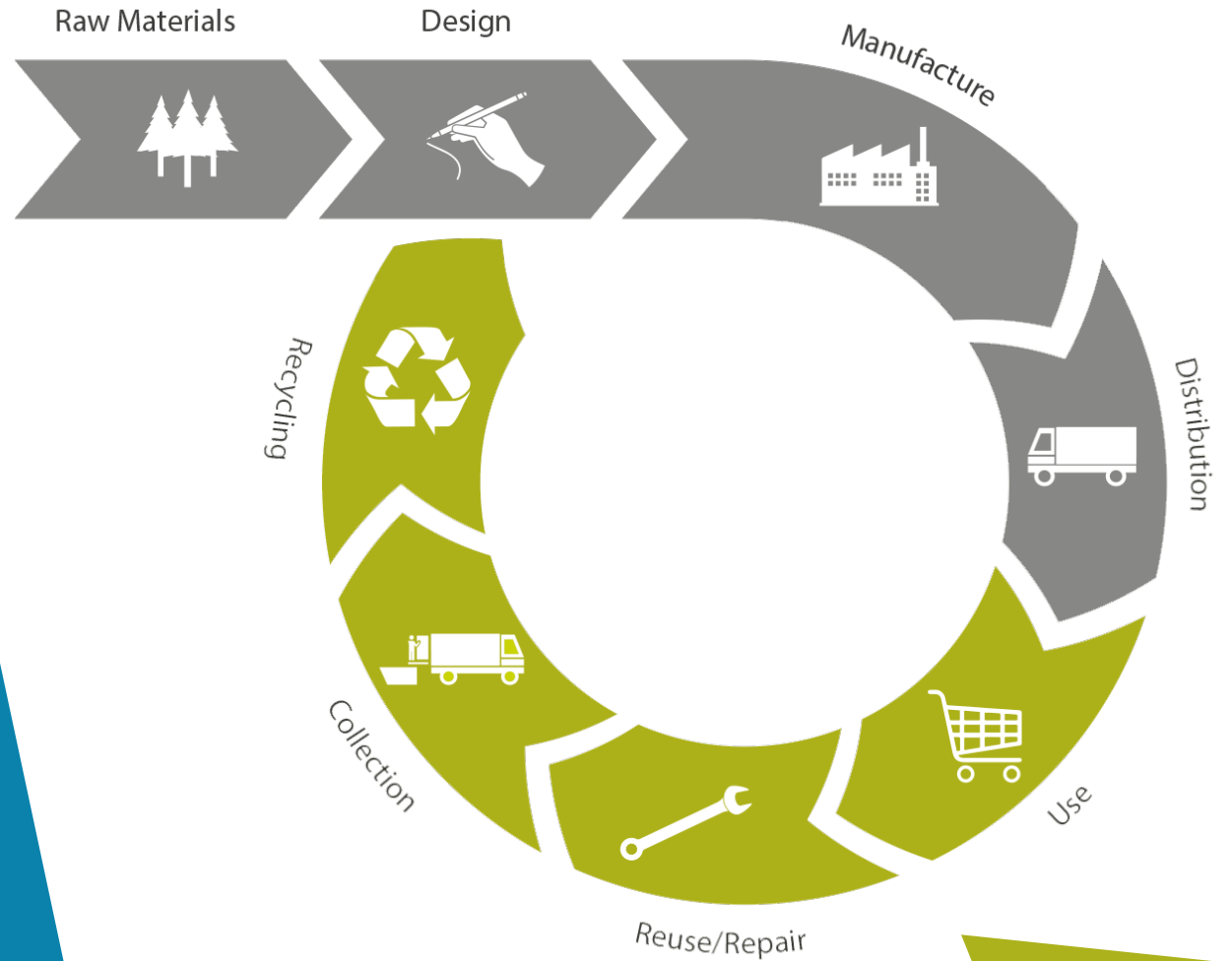
Sustainability

We are promoting a sustainable development.

Our vision is focused and ambitious, with a net zero operational carbon target, making it one of the most sustainable theme parks in the world.

Sustainable and low-carbon principles are integrated across the emerging Masterplan, in terms of design, construction and operation.

Circular Economy



Our commitment to access

The LRCH design approach to accessibility is to allow for as many guests as possible to experience every attraction, show, live entertainment and ride.

Mobility challenged guests, and those with hearing or visual impairments should be substantially accommodated.

Due to some limitations based on safety, manufacturers or regulatory agencies not all experiences can be made available to all guests.

In these situations, the design team will strive to provide alternative or complimentary experiences that allow access to the stories and shows to the most people possible.

The design team will follow best practices and meet with, and consult with accessibility experts, engineers, and consultants to find innovative and comprehensive solutions to address concerns.

Mobility and Cross Park Access

We will:

Design rides, queues, and spaces to reasonably accommodate the width and turning radius of wheelchairs and electric mobility scooters.

Shows, Theatres, Cinema, can and will each have accommodation into, at, and from for guests using mobility devices.

Where elevation cannot be achieved with ramps, an alternate path with lifts will be provided.

All restaurants will be accessible

All retail will be accessible

All restrooms and comfort stations will be accessible

All Park Circulation Transport will be accessible - Bus, Train, People Mover

Ride Access

Where possible, all rides and attractions will be designed to accommodate.

Ride access will be driven by Manufacturer and Regulatory agencies safety requirements.

General approach taken: If you're in a wheelchair and you want to ride something that is "fast" - coasters, teacups, launch towers - YOU must be able to **TRANSFER** yourself.

This means stand up, or push, or pull yourself into and out of the seat. There are specific biomechanical reasons behind this based in passenger safety.

For SLOW or passive RIDES - things like boat rides (without a hill), kids' dark rides, shooting targeting rides, carousels/roundabouts, trains/trams, mazes, etc. typically they can accommodate the wheelchair or ECV.

That is to say a ride vehicle can be included to ensure that a chair rolls right onto or into.

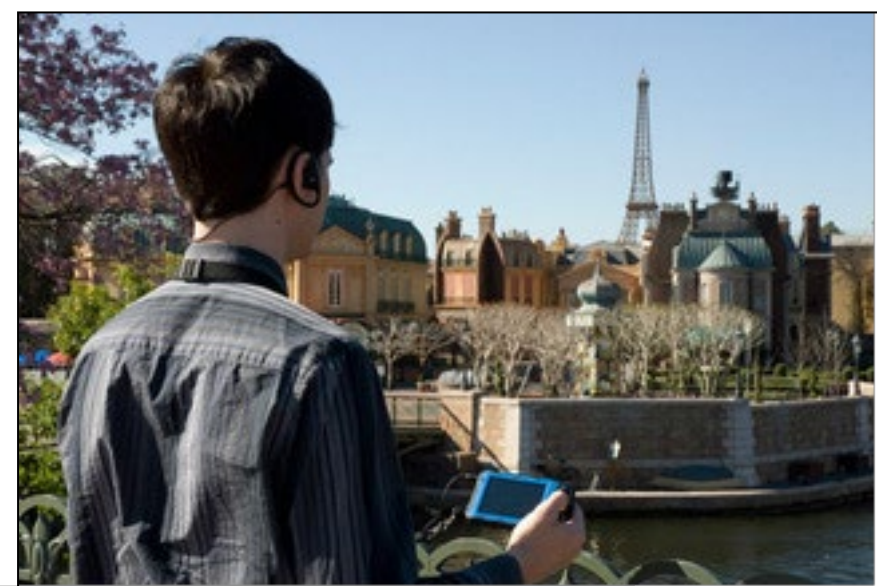
Visual impairment

Guests could be offered a portable narration unit.

This is triggered to markers, and has narration throughout the park “Across the lagoon, the Eiffel Tower rises majestically above a quaint Parisian street.”

It also narrates each ride, telling guests what is happening show scene by show scene.

Additionally, menus, park maps and signage are presented in braille



Hearing impairment

Add subtitles to monitors / displays

Some parks offer a portable electronic display device that provide “real time” narration in text form. This works on all the dark rides, shows, cinemas, round rides etc (not coasters).

We will ensure that a number of staff in our guest relations teams are taught sign language

Live entertainment and characters can be taught sign language to support interaction



Neurological conditions

Running shows or attractions at certain times with LESS or NO effects that are known to trigger conditions.

Example: A stunt show may run 10 times a day, with strobes and pyro in the finale scene. But, the 10am and 3pm shows are run without the strobes/pyro.

Guests can be provided with material (guide maps / signage / web portals) – signposting shows, experiences and facilities that are more appropriate

The provision of a 'quiet room' will allow guests and their families to retire to designated safe and quiet spaces within the park





What this means for you and the area

- Thousands of jobs
- Regeneration and investment
- Increase in local spend
- Employment and skills
- Transformational provision of entertainment
- Realise potential of the River Thames
- Green network
- New infrastructure
- Improved access for local communities
- Regeneration of a brownfield site



Jobs and skills

A huge driver for job creation. We estimate:

- around **8,700** skilled or semi-skilled jobs directly on-site during peak times in **2025**.
- expected to increase to over **17,000 jobs on-site by 2038**.

Jobs across the theme parks, Water park, dining, retail, hotels, Conferention and eSports centres.

Includes full time, part time and seasonal roles.

Estimated breakdown in 2038:

- Approximately **6,500** full time jobs
- Approximately **3,700** part time jobs
- Approximately **7,100** seasonal jobs

Expected to be a peak of up to **4,100** jobs supported on site during the construction period.

How to respond to consultation



Online: complete our online feedback form
www.londonresort.info



Post: FREEPOST: LONDON RESORT CONSULTATION. You do not need a stamp.



Email:
info@londonresortcompany.co.uk

Please submit your response **by 11.59pm on 21 September 2020.**

We cannot guarantee that responses received after this time will be considered.



For consultation queries:
0800 470 0043

What happens after consultation

Your responses will help us shape the scheme before we submit our DCO application.

The Planning Inspectorate (PINS), acting on behalf of the Secretary of State, has 28 days to formally accept the application.

We expect to submit our application by the end of **2020**. If granted:

- Works will start in **2022**
- London Resort will open in **2024**.



What happens after consultation

Ongoing engagement

We are looking to establish an accessibility forum to help guide our design development and our operational policies.

If you are interested in informing our approach, please contact us via email at: info@londonresortcompany.co.uk with the subject heading Access Forum



0800 470 0043



THE
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Questions

